

AMENDMENTS TO THE CLAIMS

This listing of the claims replaces all prior versions, and listings, of claims in the application:

LISTING OF CLAIMS

1. [Cancelled]
2. [Previously Amended] A method as claimed in claim 35, wherein the types of communications comprise: 1-way messaging; 2-way messaging; voice; and multimedia.
3. [Previously Amended] A method as claimed in claim 2, wherein 1-way messaging comprises one or more of paging, and e-mail.
4. [Previously Amended] A method as claimed in claim 2, wherein 2-way messaging comprises instant messaging (IM).
5. [Previously Amended] A method as claimed in claim 2, wherein multi-media communications comprises one or more of document sharing; application sharing; 1-way video conferencing; and 2-way video conferencing.
6. [Previously Amended] A method as claimed in claim 35, wherein the communications information comprises, for each one of the plurality of different types of communications, a selected one of:

an indication that the team member prefers not to participate in the respective type of communications; and

communications preference information identifying a preferred communications device selected by the team member for participating in the respective type of communications.

7. [Previously Amended] A method as claimed in claim 6, wherein the communications preference information comprises at least an address of the preferred communications device.
8. [Previously Amended] A method as claimed in claim 7, wherein the address comprises any one or more of: a Public Switched Telephone Network (PSTN) destination number (DN); a Private Branch Exchange (PBX) extension number; an internet protocol (IP) address; and an e-mail address.
9. [Cancelled]
10. [Previously Amended] A method as claimed in claim 35 wherein each team member profile is associated with a respective one of a plurality of different roles of the team member.
11. [Previously Amended] A method as claimed in claim 10, wherein each one of the plurality of different roles is defined by the team member.
12. [Previously Amended] A method as claimed in claim 11, wherein the plurality of different roles comprises a Working role of the team member.
13. [Previously Amended] A method as claimed in claim 10, wherein each team member profile is further associated with a respective one of a plurality of different environments of the team member.
14. [Previously Amended] A method as claimed in claim 13, wherein each one of the plurality of different environments is defined by the team member.
15. [Previously Amended] A method as claimed in claim 14, wherein the plurality of different environments comprises an office environment of the team member.
16. [Cancelled]

17. [Cancelled]

18. [Cancelled]

19. [Previously Amended] A method as claimed in claim 35, wherein the step of enabling the team member to interact with the persistent collaboration services suite comprises the steps of:

providing an Interactive Voice Response (IVR) interface to the persistent virtual team environment; and

enabling the team member to access the IVR using a voice communications device.

20. [Previously Amended] A method as claimed in claim 19, wherein the step of enabling the team member to interact with the persistent collaboration services suite further comprises the steps of:

playing an announcement including information of one or more options concerning the communications information;

receiving one or more dialed digits dialed by the team member in response to the announcement; and

selecting the communications information using the received dialed digits.

21. [Previously Amended] A method as claimed in claim 20, wherein the information of one or more options comprises information identifying each one of the plurality of team member profiles.

22. [Cancelled]

23. [Previously Amended] A method as claimed in claim 21, wherein the step of selecting the communications information comprises a step of using the dialed digits dialed by the team member to select one of the plurality of team member profiles as the current profile.

24. [Previously Amended] A method as claimed in claim 35, wherein the step of enabling the team member to interact with the persistent collaboration services suite comprises the steps of:
- providing a graphical user interface (GUI) adapted to interact with the persistent collaboration services suite; and
- enabling the team member to access the graphical interface using a GUI-enabled communications device.
25. [Previously Amended] A method as claimed in claim 24, wherein the GUI is instantiated in the GUI-enabled communications device and adapted to interact with the collaboration services suite through a network.
26. [Original] A method as claimed in claim 24, wherein the GUI is instantiated by a web page associated with the collaboration services suite and accessible by the GUI enabled communications device through an IP network.
27. [Original] A method as claimed in claim 24, wherein the GUI-enabled communications device comprises any one of: a PC; a wireless FDA; a Wireless Application Protocol (WAP) enabled communications device.
28. [Original] A method as claimed in claim 24, wherein the step of enabling the team member to interact with the persistent collaboration services suite further comprises the steps of:
- using the GUI to display information of one or more options concerning the communications information;
- receiving an input from the team member indicative of a team member selection; and
- selecting the communications information using the team member selection.

29. [Previously Amended] A method as claimed in claim 28, wherein the information of one or more options comprises information identifying each one of the plurality of team member profiles,
30. [Previously Amended] A method as claimed in claim 29, wherein the step of selecting the communications information comprises a step of using the input from the team member to select one of the plurality of the team member profiles as the current profile.
31. [Previously Amended] A method as claimed in claim 28, wherein the information of one or more options comprises information identifying an availability of the team member for participating in each one of the plurality of different types of communications.
32. [Previously Amended] A method as claimed in claim 31, wherein the step of selecting the communications information comprises, in respect of each one of the plurality of different types of communications, a step of using the input from the team member to select one of:
- an indication that the team member prefers not to participate in the respective type of communications; and
- information identifying a preferred communications device selected by the team member for participating in the respective type of communications.
33. [Original] A method as claimed in claim 32, wherein the information identifying a preferred communications device comprises at least an address of the preferred communications device.
34. [Previously Amended] A method as claimed in claim 33, wherein the address comprises any one or more of: a Public Switched Telephone Network (PSTN) destination number (DN); a Private Branch Exchange (PBX) extension number; an internet protocol (IP) address; and an e-mail address.

35. [Currently Amended] In a persistent collaboration services suite for facilitating collaboration between members of a team, a method of enabling a first team member to control communications with other members of the team, the method comprising steps of:

providing a Virtual Team Environment (VTE) client application for enabling the first team member to interact with the persistent collaboration services suite to:

- i) define a plurality of different member profiles associated with the team member, each member profile being stored by the persistent collaboration services suite remote from the VTE client application and comprising respective communications information identifying types of communication in which the team member prefers to participate, and, for each identified type of communication, a respective communication device that the team member prefers to use to participate in ~~that~~ the identified type of communication; and
- ii) select one of the plurality of member profiles as a current profile; and

controlling the persistent collaboration services suite to forward the respective communications information of the selected current profile to a respective VTE client application of a second member of the team independently of whether or not the first team member is logged into the persistent collaboration services suite;

wherein the first team member is a member of two or more teams, and wherein the Virtual Team Environment (VTE) client application enables the first team member to interact with the persistent collaboration services suite to select a respective different one of the plurality of member profiles as the current profile for each of the teams.

36. [Cancelled]

37. [Previously Presented] A method as claimed in claim 11, wherein the plurality of different roles comprises an Unavailable role of the team member.
38. [Previously Presented] A method as claimed in claim 14, wherein the plurality of different environments comprises a Mobile environment of the team member.
39. [Previously Presented] A method as claimed in claim 35, wherein the respective VTE client application of the second member of the team is operative to display the communications information and dynamic presence and availability information of the first team member, such that the second team member can determine a best current way to communicate with the first team member.
40. [Previously Presented] A method as claimed in claim 39, wherein the communications information and the dynamic presence and availability information of the first team member as one or more icons, and wherein the second team member can initiate communications with the first team member by selecting one of the icons.